

Voice of the Customer

Each quarter, the Summit View newsletter will spotlight a site in the Summit network. In this issue, Mary Kosinski, Director of Clinical Research at Premier Medical Group, gives her insight on working with the Summit Clinical Research team



How big is your site and how many staff do you employ?

We have 1 site with 5 Principal Investigators, 6 Research Coordinators, 1 Recruiter, 1 Quality Assurance Coordinator and myself. We are embedded within a multispecialty practice that includes 56 medical providers covering Adult Medicine, Pediatrics, OBGYN, Occupational Medicine and same day walk in clinic

How many Summit studies do you run?

We try to only have 2-4 actively enrolling Summit studies at a time with another 3-4 studies ongoing but not enrolling.

What brought you to Summit?

We were one of the first few sites that joined Summit. Dr. Harrison approached us and shared his concept with us about creating a network of NASH sites. We were immediately interested due to his knowledge and expertise in the NASH field. This is a very difficult disease. Dr. Harrison and the Summit team have taught us so much about NASH and NASH Research. Drs. Kosinski, Vander Veen and myself knew this was definitely an unmet medical need and felt we should all learn more about this disease for our patients. We have so many NASH patients and it is vastly

underdiagnosed in the primary care world. With the help of Summit, we are making progress in our group but still have a long way to go.

What is the most valuable thing you get from Summit?

Their vast knowledge and expertise. The entire Summit team is top notch. We tell patients that by joining one of our NASH studies they are getting access to some of the world's leading experts. This is incredible for our patients to have access to this type of medical care in Clarksville, TN. Not only are Dr. Harrison and Dr. Sophie Jeannin a wealth of knowledge but Dr. Julie Dubourg has helped us evaluate our data so that we can better identify NASH patients. Gail Hinkson and Genevieve Long are also so knowledgeable and helpful about all types of topics related to research.

Sandra and her team are always very responsive to our questions and could not be more helpful. We would not be as successful, without the help and support from the Summit team.

Are there any other services you wish Summit provided?

Summit is terrific in the support they provide to us. Their support and expertise help us to be much more knowledgeable and efficient. It would be helpful if Summit could provide us additional CRIO support. CRIO is not user friendly to set up and I am sure we are not using it to its full capabilities. Also any additional marketing, recruitment, or patient education material for us to put in social media or on our website would be very useful.

